

## Examples of involvement of EXTERNAL stakeholders

## Examples of involvement of INTERNAL stakeholders



### Information providing transparent information

2018 Sustainability Report; corporate information on rag-austria.at; rag-erdgas-mobil.at; public information on current projects; press releases; events (project presentations, open days, plant tours, and trade fairs e.g. the Technology careers fair, and transport and alternative energy shows); brochures; information films; community and schools talks

Staff newsletter; info mails and e-learning on current topics (e.g. compliance and anti-corruption); weekly HSE reports; newsboard features with an HSE focus; staff events



### Consultation and dialogue Listening and learning, and open exchange

Attendance of conferences; regular meetings with public agencies, local authorities, residents and landowners; hosting of open days for local residents; participation in industry associations; face-to-face talks with prospective partners and customers; operating community offices; attendance of the Austrian Workers' Compensation Board accident prevention fair; seats on health and safety committees (BVEG committee)

Personal discussions; expert feedback rounds; works council discussions; management retreats; staff workshops; training courses and workshops (e.g. on data protection and anti-corruption); surveys following internal health events (automated feedback via email)



### Participation Active cooperation

Joint venture projects; research projects in conjunction with universities, and Climate and Energy Fund; participation in industry association and stakeholder working groups; site inspections; drills held in conjunction with service companies, contractors and emergency services (e.g. fire brigades)

Cooperation projects with various universities, especially University of Leoben, as well as undergraduates and summer work placements; internal audits, suggestions and recommendations regarding potential improvements as part of interdepartmental cooperation; workshops; working groups; participation in collective bargaining negotiations