

Goals

Measures implemented in 2018

Measures planned for 2019/20

Corporate strategy

Acceleration of renewable energy R&D projects

- ✓ Conclusion of the Underground Sun Storage research project
- ✓ Execution of the second Underground Sun Conversion research project

Further development of the energy storage business model

- ✓ Optimisation of the organisational structure; new organisational units
- ✓ Organisational merger of some businesses (RAG Austria AG, RAG E&P GmbH, RED, RAGSOL)

Security of supply

Interruption free provision of energy

- ✓ Maintaining the functioning of all plant and systems
- ✓ Expanding the redundancy of critical infrastructure

Protecting RAG Austria AG as critical infrastructure

*Note: RAG Austria AG was assigned 'critical infrastructure' status, in accordance with the Federal Ministry of Internal Affairs (BMI), in January 2018.

- ✓ Setting up a separate project and organisational structure to implement the measures required to protect critical infrastructure
- ✓ Creation of the post of Chief Information Security Officer (CISO) and preparation for the requirements of the network information security (NIS) directive

- Implementation of additional phases of the Underground Sun Conversion research project – second well
- Ongoing optimisation of the organisational structure to reflect the increased emphasis on the innovative business development areas in the midstream (e.g. "green gas", LNG and CNG technology) and upstream (geothermal) sectors
- Modernisation of power circuits and substation at the Kremsmünster tank farm to ensure that the power supply and hence operation of the facility is uninterrupted
- Increasing energy storage capacity in line with market demand
- Ongoing
- Training and establishing an emergency response group to prevent power network outages and maintain the independent power supply
- Perception of the obligations implied by critical infrastructure and increasing resilience in blackout scenarios
- Implementation of property protection measures
- Additional preparations for the transposition of the NIS directive

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Politically independent stakeholder representation

Industry wide cooperation to align and safeguard interests

- ✓ Publicising "green gas" cooperating with organisations including the Austrian FGW and Germany's Zukunft Erdgas e.V.

- Continued drive to raise awareness among political decision makers of the possibility of producing renewable gas ("green gas")
- Highlighting the potential of "green gas" as a means of hitting the climate targets

Stakeholder engagement

Increased involvement of key stakeholders

- ✓ Publication of the 2018 sustainability report in 2019

- Online employee surveys for staff and relevant external stakeholders
- Hosting an open day for local residents
- Interaction with internal and external stakeholders

Transparency and compliance

Improving internal transparency

- ✓ Ongoing measures to sensitise employees to the importance of transparent and honest conduct

- Continuation of compliance training courses focusing on transparency, anti-corruption and avoidance of conflicts of interest

Compliance with data protection regulations

- ✓ Training for all employees on our privacy policy and the General Data Protection Regulation (GDPR)

- Further efforts to sensitise employees to the need for careful treatment of personal data, and improvements to technical and organisational data protection measures