	Goals	Measures implemented in 2018	Measures planned for 2019/20		Goals	Measures implemented in 2018	Measures planned for 2019/20
\bigcap	Safety						
	Improving the HSE management system	✓ HSE documentation incorporated in the management system	Efficiency and quality gains through tailoring of the HSE management system to the organisational and operating environment, as well as process optimisation	ess	Emergency management and planning	✓ Adaptation of the emergency plans to new requirements	Emergency drills held in conjunction with local emergency services
					Crisis management	 Adaptation of the crisis task force to the organisation's current needs 	 Training and emergency drills for the new crisis task force
		 ✓ Fulfilment of the integrity management targets across the entire RAG Group ✓ Implementation of the safety standards in the engineering design functions and integration of operational expertise 	 Group-wide compliance with integrity management standa 				Updating of the emergency manual
			- Pipeline integrity manageme	ent			Information for local
			- Well integrity management				residents
			- Facility integrity manageme		Repulsion of cyberattacks targeting personal data	✓ Periodical newsletter and warnings about current incidents	 Internal awareness raising course aimed at better defence against cyberattacks on personal data
			 Ongoing 				
			 Improved personal protective equipment 		Strengthening of	 Staff training and develop- 	 Advanced staff training
		 Help for users of the new IT application for updating health and safety documentation Computer aided provision of the plant safety documentation (evaluated workplaces wherever there are hazards) 	Computer aided generation of HSE (Sige-) documentation be means of a workplace evalual carried out in the run-up to projects (database)	f // cion	employees' awareness of their direct responsibility for health and safety (executives and non- executive employees and contractors)	 Start training and development Systematic and consistent assessment of incidents, accidents and communication using case studies 	courses Ongoing
		✓ Implementation of the Seveso-III Directive					
			 Implementation of the Sevesor Directive and auditing by the authorities 	o-III	Prevention of incidents	 Focus on hand injuries, lifting and outdoor work 	Ongoing
			authornics			 Safety meetings at individual plant/departmental level, prevention programmes, 	Ongoing
	No incidents	 Servicing and maintenance by internal and external specialists 	 Ongoing 			alertness training, and 5x5 matrix LMRA (last minute risk analysis)	
		✓ Compliance with the general guidelines for plant construc- tion: our own standards and regulations, and those of our suppliers, must be stricter	 Ongoing 	I			

RAG / **SAFETY**

than the statutory regulations